SKYSHEPHERD® Quick-Start Guide

V20230215

Help: Email us at support@skyshepherd.com or call 866-395-6079

SkyShepherd Components

- Collar
- GPS Unit
- Charging Cradle Gateway
- Gateway Antenna
- Wall Adapter
- Charging Cord
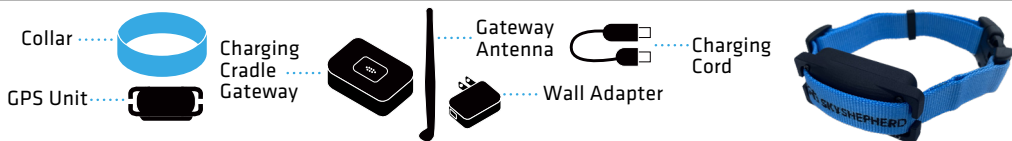
Set Up

01 Getting Started

Pro Tips:

Position the collar high up on your dog's neck beneath the base of the ears.

When threading the collar through the GPS unit, make sure that the metal grid is facing toward your dog's neck

- **Charge SkyShepherd** indoors near a window
- Review all **SkyShepherd literature** (see QR codes above)
- Download the **SkyShepherd app** on your phone
- **Connect** your charging cradle gateway to your **Wi-Fi network** in the app. Scan the QR code to the right to learn more
- Fit the collar on your dog **without** the SkyShepherd GPS unit attached and allow room for one finger underneath
- Take the collar off and **attach the GPS unit**
- Put the collar with the GPS unit on your dog and **verify fit/adjust length**
- **Take SkyShepherd off your dog and put it on the charger whenever you bring your dog into the house. Do not leave SkyShepherd on your dog indoors**
- See the Troubleshooting section of the Help Center (QR code above) for any troubleshooting help

Connect Gateway to Wi-Fi Network

02 Creating a Safe Zone Boundary

Pro Tip:

GPS varies, so leave room. Allow: ≥ 10 ft from dangers like roads, etc. ≥ 50 ft between your house and boundary perimeter; taller houses need more. Dense tree cover will also affect location accuracy

- Set up a boundary in the app by tapping the applicable location points
- Name the boundary and save it once completed
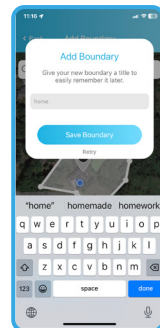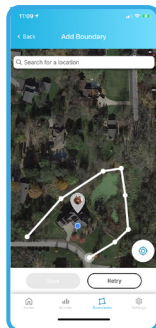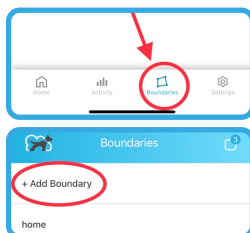
03 Acquiring GPS Signal

- Make sure your device is powered on
- Go outside. Stand in an open area and hold up the collar (not by the GPS unit) so that your hand doesn't block the signal

04 Exploring Feedback Zones Without Your Dog

- Stand well inside your Safe Zone boundary
- Set Feedback Mode to "Standard" in the app
- Activate the boundary
- **Turn on Training Mode**
- Walk in and out of the boundary to familiarize yourself with the zones' feedback
- Deactivate your boundary

Training Mode

Flip Page for Training ⟶

- **Make sure Training Mode is On for All Training Sessions**
- When starting each session, **begin well within the Safe Zone**, activate the boundary, and then put SkyShepherd on your dog
- Use the **Rule of Threes** when training in the Safe Zone and First Alert stages (at least three sessions per stage; three places along the perimeter per session)
- Try to **train and complete multiple sessions daily** for the Safe Zone and First Alert stages, with breaks in between
- For each stage, assess your dog and **don't move on until your dog is ready**
- **Never drag your dog into an Alert Zone**. Instead, guide it on leash in the direction you want and allow it to explore the zone(s) you're training in each stage. This is why it's best if your dog walks well on leash before starting training–so it will generally go where you go while on leash
- After reviewing the Training Guide (see QR Code), **follow the stages listed below in order**

Foundation Stage

Pro Tip:
Spend some time reinforcing the Safe Zone during each training stage

Teach Safe Zone
- **Set Feedback Mode to "Positive Only"**
- Put your dog on a long 15+ ft leash
- Spend 15 to 20 mins relaxing with it in the Safe Zone
- Praise your dog whenever the Safe Tone sounds
- Let your dog wander, but keep it away from the Alert Zones

15+ft

Stage 1

Pro Tips:
Many sessions, but your dog isn't learning? Try giving quicker guidance when First Alert sounds & train in spots where the way back to Safe Zone is simpler. If your dog is just ignoring collar vibration, begin Stage 2

Introduce First Alert Zone
- **Set Feedback Mode to "Alert 1"**
- Put your dog on a standard 6 ft leash
- Walk with your dog toward the perimeter, and let your dog enter First Alert Zone
  - Immediately guide your dog back to the Safe Zone as soon as it experiences First Alert feedback, and don't stop until you hear the Safe Tone
- Praise your dog when it hears the Safe Tone and stay there for 5–7 mins
- Repeat at different points along the perimeter to complete the session
- Continue Stage 1 sessions until your dog responds consistently and immediately

6ft

Stage 2

Pro Tip:
Always praise your dog right away when the Safe Tone sounds as you re-enter the Safe Zone and spend several minutes there

Introduce the Second Alert Zone
- **Set Feedback Mode to "Alert 2"**
- Put your dog on a standard 6 ft leash
- Walk with your dog toward the perimeter, and let your dog enter Second Alert Zone
  - Immediately guide your dog back to the Safe Zone as soon as it experiences Second Alert feedback, and don't stop until you hear the Safe Tone
- Repeat at 3 to 5 different points along the perimeter to complete the session
- Continue Stage 2 sessions until your dog responds consistently and immediately
- You may only need one session of this stage if your dog refuses to go back into the Second Alert Zone. If so, move on to testing

Test

Pro Tip:
In this stage, try adding distractions during training, such as a neighbor walking by, to see your dog's response

Test Stage
- **Make sure the Feedback Mode is set to "Alert 2"**
- Put your dog on a long 15+ ft leash
- Let your dog freely roam on the long leash, and don't force it out of the Safe Zone
- Observe what your dog does if it leaves the Safe Zone
  - If your dog immediately returns to the Safe Zone after receiving feedback, you can begin off-leash training
  - If it doesn't, head back to the Safe Zone. Complete more training in the first two stages before testing again

Stage 3

Conduct Off-Leash Training
- **Make sure the Feedback Mode is set to "Alert 2"**
- Conduct three or more short (15 to 20 min) off-leash sessions
- Watch your dog closely as it roams the boundary
- Call your dog back to the Safe Zone immediately when it experiences Alert Zone feedback and praise it when the Safe Tone sounds
- Conduct off-leash training until you're comfortable with your dog's behavior in response to the feedback

Training Complete

Pro Tip:
Do refresher training as needed

Set Feedback Mode to "Standard"
- Train new boundaries with a quick perimeter familiarization